



Bogotá, March 19, 2026.

TO WHOM IT MAY CONCERN.

As a premier luxury destination, Grand Hyatt Bogota is committed to operating with the highest standards of efficiency, sustainability, and environmental stewardship.

Over the past year, we have implemented the EST system as the exclusive water-treatment solution for our hotel's cooling towers, fully replacing traditional chemical-dosing methods. Throughout this period, the technology has demonstrated consistent performance and has contributed to the following achievements:

- **LEED Platinum Certification:** The adoption of a chemical-free treatment solution played a meaningful role in enhancing our Water Performance category, supporting our progression from LEED Gold to LEED Platinum accreditation.
- **Operational Excellence:** Our cooling towers and chillers have maintained continuous, optimal operation with no evidence of scale formation or corrosion. This has ensured high HVAC efficiency and reliable system performance.

Grand Hyatt Bogotá is pleased to provide this formal letter of recommendation for Elgressy's EST technology. We are highly satisfied with the results achieved and the operational benefits realized through its implementation at our property.

Sincerely,

JUAN FELIPE ARDILA BENAVIDES

Director of Engineering

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